

Health safety prevails

DEAR GUESTS, FOR THE SAFETY OF US ALL:

- We installed a protective glass in the hotel reception area and floor markings to ensure that distances are maintained.
- The room that will be allocated to you, hasn't been accessed after a deep cleaning, and we arrange the check in only in the rooms where more than 2 days passed since the last guest checked out. This is the minimum number of days to pass before two guests, so for your room could be even more.
- We use uv light disinfection purifier in the room after cleaning.
- We use uv light lamp to disinfect room cards and any other contact objects.
- Wearing masks by all members of our team.
- Sanitary masks and gloves offered to guests on request, free of charge.
- You are kindly asked to disinfect your hands using the outdoor sanitizer station before entering the hotel or the one in the reception.
- The entrance door handles, the stairs railings, the elevator buttons are disinfected after each guest and at short distance of time.
- The reception desk is disinfected after each guest.
- The removal of pen, paper and more guest directories and available on request.
- Extra disinfection for areas like light switches, door handles, TV remotes, thermostats and more also with portable uv light lamp.
- Fitness area and sauna can be used in this period based on an appointment to avoid the presence of several people at the same time.
 - The house keeping is made only on request and announced the night before, in order to limit the access in the room only to the persons that booked that room.
- If you booked a bed and breakfast offer you will get the breakfast package at the door limiting the physical contact with other guests.

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- Food and drinks are served with a cover or lid. Also, to reduce close contact, food will be delivered outside the guest room. Any order to restaurants with delivery is possible, but you will have to get down outside the hotel to take your order, to limit the access of any other persons but the guests.
- Public spaces, guest rooms, fitness areas etc. are frequently naturally ventilated as those spaces have large windows .
- *In order to welcome guests safely, staff receive training for infection controls and enhanced awareness to always be up-to-date on the latest cleanliness and hygiene measures.*

Wish you a pleasant and keep safe!

